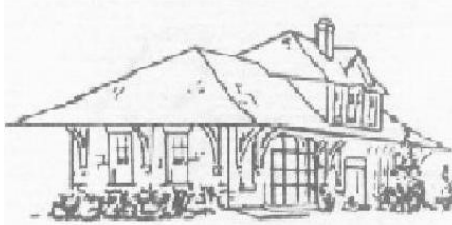


TIPS & TIDBITS

CITY OF WARROAD



KNOW SOMEONE WHO WILL BE OR IS NEW TO OUR CITY? WE CAN HELP!

Welcome to our Great community. If you are moving into an apartment or rental unit, and needing utility service such as Water, Sewer, or Electricity, we can help you. There is a form at our Billing Office, at 121 Main Ave NE, that needs to be filled out, along with proof of lease & a \$200 Deposit that is required before your service will be turned on.

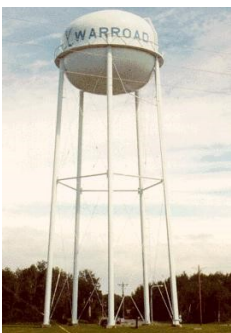
If you are building a new home or if you are moving a home into our community, we ask that you contact us several weeks in advance to allow for the coordination of services. The local phone # 218-386-1873 is for the Superintendents office, or the billing office can be reached at # 218-386-1454. Both offices can be reached from 7:30 to 5:00 from Monday thru Thursday and from 7:30—1:00 on Friday.



Problems paying your electric bill?

Energy assistance may be available to you. If you qualify as low income, or are suffering from a temporary financial shortfall, the following agency may be able to assist you with your electric bill. We urge you to contact them immediately to avoid disconnection.

Northwest Community Action 1-800-568-5329



Did you know that a small water leak the size of a pin-hole can add up to a huge cost by month's end? The average loss per day of a leak this size can be 185 gallons. That would be an annual cost of \$252 at our water costs today and that does not include the added sewer charges.

That is why it is very important to monitor your water usage. Check your toilet regularly to make sure it is not running. If you have a water softener, be sure the cycle is set appropriately. Be sure that the kids have not left any faucets dripping (especially the outside one). These are just a few tips to help monitor your water consumption, and save some money in the process. Just remember waste not-save money!!

IMPORTANT FEBRUARY REMINDERS

Business hours: Mon—Thurs 7:30am—5:00pm Fri 7:30am—1:00pm

Payments: in person or phone payments can be made during business hours listed above. Online payments can be made anytime. Visit our website for info www.warroadmn.org Billing office phone # 218-386-1454.

Payments due: Payments are due on the 25th of every month, unless it falls on a holiday. January utility usage bill is due by 5pm, Wednesday February 25, 2026.

President's Day: City Hall & the Utility Office/shop will be closed on Monday February 16th in observance of the federal holiday.

Snow plowing: Reminder that if a significant snow fall happens, the City crew will be out performing snow plowing/removal. Please remember to avoid parking on the downtown streets to avoid getting a ticket. Snow removal events are posted on our Facebook page. Please look it up for all the latest information.

AFTER HOURS ON-CALL DUTY PHONE: 218-242-0201

CITY OF WARROAD INFO

City Hall– 218-386-1454

Mayor - Tom Goldsmith

City Administrator- Kathy Lovelace
cityadmin@warroadmn.org

Councilor– Dean Dorholt
Councilor– Michele Vandal
Councilor– Kevin Thompson
Councilor– Joe Olafson

121 Main Ave NE
PO Box 50
Warroad MN 56763

Utilities Office– 218-386-1873

To Pay Your Bill– 218-386-1454

City Superintendent– Dan Trosen
108 Alma Ave SE
PO Box 50
Warroad MN 56763
utilitiesupt@warroadmn.org

Campground– 218-386-1004

Park/Maintenance– Adam Solberg

Police– 218-386-2053

Police Chief– Wade Steinbring
Officer On Duty—218-242-1851

Fire/ EMT– 218-386-1161

Fire Chief– Damian McMillin
EMS Manager– Joy Bukowiec

802 Cherne Ave NW
PO Box 50
Warroad MN 56763

ANY EMERGENCY dial 911

The City of Warroad Utilities Department provides electric, water, and sewer services to more than 1,800 customers in the community. Owned by the citizens of the community, the City of Warroad Utilities is committed to providing our customers with dependable power, clean drinking water, high quality service and fair rates. We believe that giving you useful information is an important part of that service. We are available to answer any questions during our regular office hours. Our rates are available on our web site.

New Demand Response Website

If you are a customer with demand response (also known as off-peak) we have some exciting news to share with you. Minnkota Power Cooperative has developed a new website, where you can explore the current “Off-peak status”. Visit www.minnkotadr.com to explore the new site. Click on the CURRENT DETAIL tab to see if controlling is happening. Most residents will fall under load group 3 (dual heating). Reminder: load group 3 can be controlled for extended periods of time with no set limit. Your back-up heating system must have adequate capacity to heat your home during these controlling periods. Several factors influence how much and when load management is needed. Contributing factors include weather, market conditions, transmission constraints and more. When member demand exceeds available energy and market prices are too high, load management becomes a critical tool to help relieve pressure on the grid.



MINNESOTA COLD WEATHER RULE

Important Information Regarding Winter Bills

The Minnesota Cold Weather Rule does not totally prevent winter disconnects.

If you receive a disconnection notice, you must act promptly and contact the Warroad Billing office at 218-386-1454 or stop in to 121 Main Ave NE in Warroad. A payment plan must be set up and kept or your service may be disconnected. You can set up a CWR payment plan anytime during the CWR season.

We offer several ways for you to pay your utility bill

The City of Warroad offers you multiple options to pay your utility bill. Online payment is available at www.warroadmn.org. We also offer the automatic payment plan, paying over the phone with a credit or debit card, using the drop box at the front of City Hall or paying in person. Please call the billing office at 218-386-1454 or stop by the City Hall office at 121 Main Ave NE for more information. REMINDER: Utility bills are due the 25th of every month. A late fee of 10% of the unpaid balance will be applied after the 25th and added to your balance due. This can add up fast! A \$350 past due balance will result in a \$35 late fee charge to your account.

WARROAD MUNICIPAL UTILITIES IS ON FACEBOOK. PLEASE LIKE AND FOLLOW US FOR TIMELY UPDATES ON CITY UTILITY RELATED MATTERS. FACEBOOK.COM/WARROAD-MUNICIPAL-UTILITIES